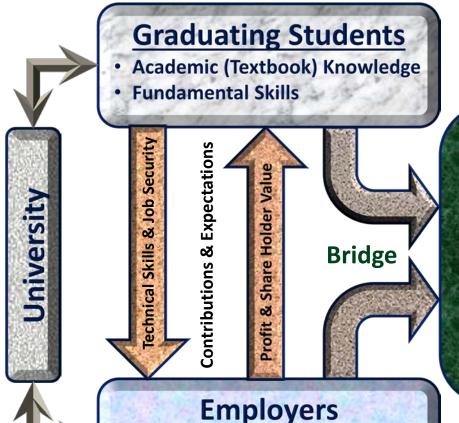


BYU-CEEn Capstone Program

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Introduction to BYU CEEn Capstone



Competitiveness & Profitability

Capstone → **Bridge**

Project "Soft" Skills

- Customer & Vendor Relationship
- Team Dynamics & Interactions
- Challenge & Conflict Resolution
- Communication & Documentation
- Project Management & Execution
- Marketing & New Business Development
- Adaptability to Changes & Obstacles
- Liability & Risk Awareness & Assessment
- Negotiation & Compromise

Customer

- Project Objectives
- Delivery of Promises
- Returns in Investment
- Satisfy Constraints
 - Competing requirements
 - Government regulations
 - Cost, time & legality
 - Risk Management

New Business

Professional Competency



Capstone Program Challenges

- Program Funding & Resources
- Students
 - Busy work vs. project ownership & responsibilities
- Faculty
 - Extra burden in addition to academic responsibilities
- Sponsors ⇔ Relevant Projects
 - What equity do we get out of it?
- Project Planning, Management & Execution
 - Flexible & adaptable, schedule, time, cost, minimize project creep, etc.



Enhanced Capstone Project Perspective

■ Traditional Approach + Additional Strategy → Enhanced Capstone Program

Traditional Approach

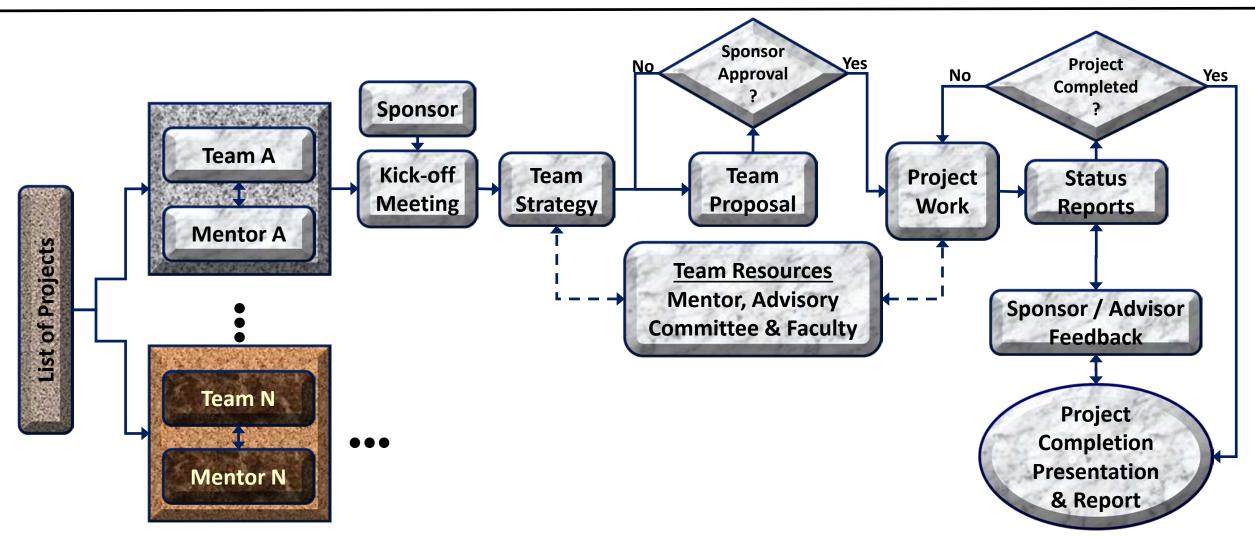
- Sponsors: Instructors & "good will" entities
- Objectives: Project experience for students
- Projects: Often with known solution
- Student: Practice for materials learned in school
- Faculty: Help students prepare to enter work field
- Preview students to be hired → reduce hiring risks

Additional "Win-Win" Strategy

- Sponsors: Business entities, government agencies, etc.
- Objectives: Academic \Leftrightarrow Industry collaboration on proof-of-concept, process improvement, cost reduction, product optimization, etc.
- **Projects:** Engineering judgment solution options, with no specific solution, marketing & business development assessment, etc.
- Students: Showcase students work → personal responsibilities & project ownership, foster innovations, team dynamics, customer relations, risk assessment, time/cost management, communications, flexibility & adaptability etc.
- Faculty: Funding potential, publish innovative project results, etc.
- Sponsors: Tangible benefits → Low cost investment justifications, proof-of-concept, cost & time savings → improve competitiveness/financial bottom line, etc.



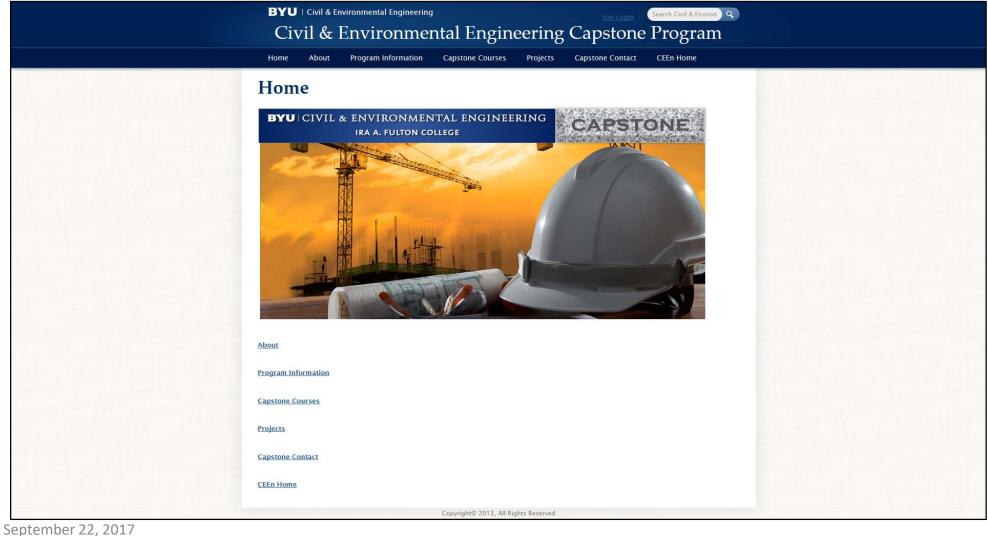
Capstone Program Implementation: Projects Execution Process



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Capstone Program Implementation: Website

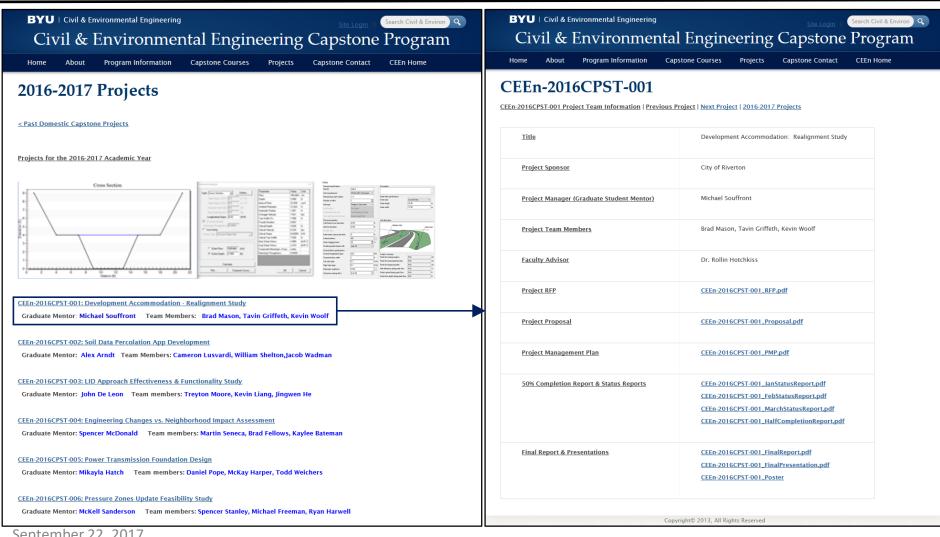


- Showcase **Student's Work**
 - Project team interactions
 - Interview reference
 - **Foster project** ownership
 - Two-edge sword

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BYU CEEn Capstone Website: Student Teams' Project Work



- Project Ownership
 - Encourage project responsibilities
- Employer Preview
 - Beyond resume & job interviews
- Documentations
 - Project histories (NDA compliance)
- Communications
 - Project sponsors
 - Faculty
 - Potential employers

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Sample 2016 Capstone Project Status Report

BYU | CIVIL & ENVIRONMENTAL ENGINEERING IRA A. FULTON COLLEGE



Project Status Report: CEEn-2016CPST-007: Flood Control Plan Feasibility Study Team Members: Matthew Johnson, Fabian Zamorano, Donald Anderson Date: 1/30/2017

1) Summary of technical/non-technical challenges encountered

We encountered several obstacles to overcome before being able to analyze the Ridge Lane area. One obstacle that we had was determining the contributing watershed area for Ridge Lane. The exact area and water flow was not known. In addition, there are no local streams nearby, so it was difficult to find the area using Watershed Modeling System (WMS). Another obstacle that we faced was learning unfamiliar engineering programs. This is the first time anyone in our group had used WMS and AutoCAD Civil 3D for storm water and flood analysis.

2) Team approaches/resolutions to overcome challenges

We did a lot of background research this month to get a better understanding of the process of designing a storm water system. Initially, we had a couple of spreadsheets that was given to us from our sponsor. The research helped us to understand what the spreadsheet was computing, how it was computing it, and what all the variables meant. We also drove to Ridge Lane in Payson to view the project site in person. This gave us a first hand understanding of the area and helped us to determine what homes experienced flooding, directions the water might flow during the storm, and locations on where collections basins should be. In addition, we were able to speak to one of the residents in the area about the flooding and he confirmed our suspicions.

3) Status of challenge resolutions & potential project impacts

We are still experience problems with using the new programs, but we are getting a better idea on how they work. These problems have not caused any schedule or cost impacts for the project. These were initially planned and accounted for in the project proposal. Overall, we feel we have made good progress on the project and are confident in future progress.

4) Project Status & Summary

There have been no delays or scopes changes due to additional customer request. We have completed most of the research that we need for this project. We have just started the design of the storm water system. We plan on finishing the design in the upcoming week and start putting together the report. At this point, we are plan on completing the project on time, perhaps even a little early.

Communication

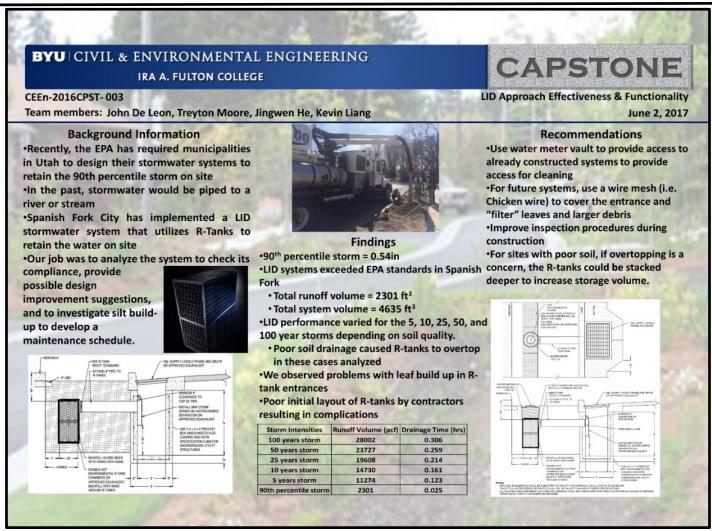
- Project status
- Documentation of challenges & obstacles
- Customer relations
- Team dynamics
 - Team work
 - Lessons learned
 - Conflict resolution
 - Obstacle management
 - Project's mid-course adjustments & adaptation

June 2, 2017

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Sample 2016 Capstone Project Final Presentation



- Project ID
 - CEEn-2016CPST-003
- Title
 - Low Impact Development (LID)Approach Effectiveness & Functionality
- Sponsor
 - Spanish Fork City, UT
- Soft Skills
 - Documentations, presentations, communications, project close-out & completion of deliverables



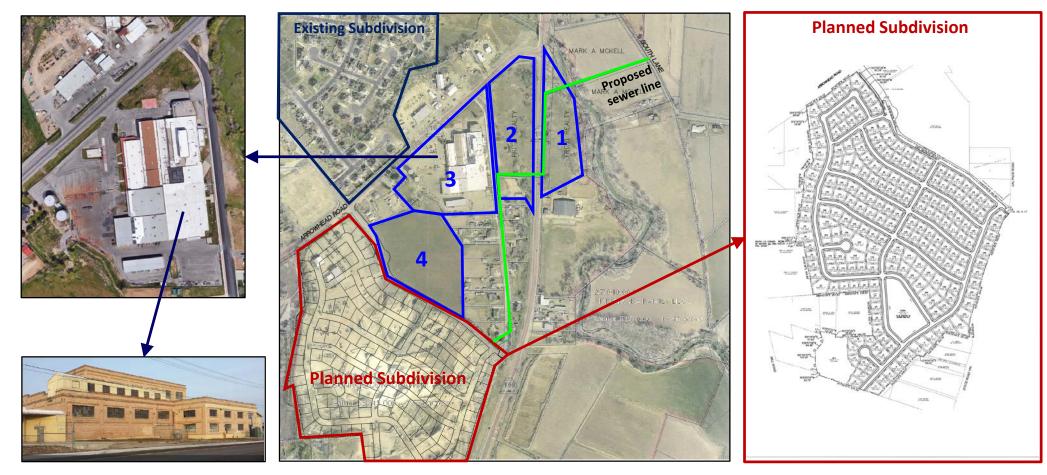
2016 Capstone Program Lessons Learned

- Communications & Understanding sponsors' objectives
 - Regular contacts & project updates
 - Ask & learn
 - Improve students ⇔ sponsor (customer) relationship
- Adaptable & Flexible Project Schedule & Duration
 - Not all projects start/end with respect to academic year
- Ease students' anxiety toward failure
 - Accept, learn and grow from mistakes
 - Accept responsibilities & consequences through honesty and timeliness



2017 Sample Project

- Arrowhead Center Development Project
 - Capstone collaboration with Sustainable Infrastructures class, government, developer, community





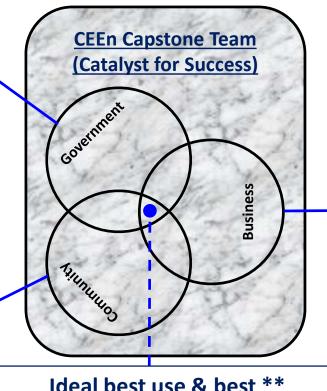
Collaborative Project Environment

Zoning, Planning & Regulations

- Environmental
- Code & ordinance compliance
- Historical significance
- Business growth potentials tax revenues
- Traffic & infrastructures
- Compatibility to local development plan

Community Involvement

- Environmental
- Jobs
- Community growth
- Traffic
- Neighborhood compatibility, impact & benefits
- Convenience



Ideal best use & best ** practices win-win-win scenario

Business Case

- Business significance vs. costs, feasibility & risks
 - Environmental Potential lead/asbestos removal
 - Code compliance Structural/electrical/mechanical
 - Water resources Well/septic vs. city water/sewer
 - Storm drain/run off Low Impact Development (LID)
 - Geotechnical Soil/foundation assessment
- Short & long term investment costs vs. benefits
 - Liability
 - Profitability
 - Traffic improvements
 - Site plan & construction
 - Tenant occupancy rate
 - Maintenance & operation
 - Risks assessment

^{**} Best acceptable compromises under conflicting requirements & interests

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Conclusions

- Capstone: Experiential Learning Opportunity
 - Safe mean for students exposure to "soft skills"
- Win-Win-Win Strategy
 - Benefits for all parties involved: Students, sponsors and faculty
- Raise both the bar of performance expectation and equity/reward
 - Remove stigma of "busy work"
 - Students rise up to the occasion via project ownership & responsibilities
 - Encourage team work
 - Improved professionalism
- Cross-discipline projects → Way of the future
 - Collaboration among sponsors, professionals, students and all interested entities
 - Negotiations and compromises to achieve project objectives

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Any Questions?